

# Service name

## Care Home service

GYfj JW'UXXfYgg

HY'Yd\cbY. '\$%\$\$\$ '\$\$\$\$\$\$

Type of inspection: Unannounced  
Inspection completed on: 2 'x `m&\$%

**Service provided by:**  
GYfj JXY'dfcj JXYf'bUa Y

**Service provider number:**  
GD&\$\$\$\$\$\$\$\$\$

**Care service number:**  
7G&\$\$\$\$\$\$\$\$\$

## About the service we inspected

## How we inspected the service

Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Taking the views of people using the service into account

Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Taking carers' views into account

Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## What the service has done to meet any requirements we made at or since the last inspection

### Previous requirements

#### Requirement 1

Vivamus pulvinar nunc neque, vel euismod elit auctor eget. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**This requirement was made on 1 July 2015.**

#### Action taken on previous requirement

Donec nisi dolor, accumsan eu justo quis, ornare rutrum risus. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**Met - within timescales**

#### Requirement 2

Sed venenatis leo non nisl pulvinar porttitor. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**This requirement was made on 1 July 2015.**

#### Action taken on previous requirement

Suspendisse vestibulum aliquam gravida. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**Met - within timescales**

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

#### Recommendation 1

Suspendisse vestibulum aliquam gravida. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**This recommendation was made on 1 July 2015.**

## Action taken on previous recommendation

Sed porttitor velit ac lorem hendrerit, vel rutrum nisl volutpat. Donec at diam elit. Proin varius mauris non erat lacinia sodales. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Recommendation 2

Curabitur bibendum efficitur nulla, non tempus odio posuere sit amet. Mauris ullamcorper dictum placerat. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

**This recommendation was made on 1 July 2015.**

## Action taken on previous recommendation

Proin malesuada imperdiet elementum. Phasellus varius lorem congue nisi sodales, vel aliquet tellus consectetur. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com). id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Enforcement

No enforcement action has been taken against this care service since the last inspection. Vivamus id sapien elit. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Donec hendrerit convallis ex id ullamcorper

## Inspection and grading history

Date	Type	Gradings
8 Oct 2015	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
15 Sep 2014	Unannounced	Care and support 5 - Very good Environment 5 - Very good

Date	Type	Gradings	
		Staffing	5 - Very good
		Management and leadership	5 - Very good
29 Jul 2013	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good
6 Jul 2012	Unannounced	Care and support	5 - Very good
		Environment	4 - Good
		Staffing	5 - Very good
		Management and leadership	4 - Good
9 Jan 2012	Unannounced	Care and support	5 - Very good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	Not assessed
2 Aug 2011	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	4 - Good
10 Jan 2011	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	Not assessed
23 Aug 2010	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	4 - Good
		Management and leadership	Not assessed
11 Jan 2010	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	5 - Very good
		Management and leadership	4 - Good
7 Sep 2009	Announced	Care and support	4 - Good
		Environment	4 - Good

Date	Type	Gradings	
		Staffing	5 - Very good
		Management and leadership	4 - Good
26 Feb 2009	Unannounced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	Not assessed
		Management and leadership	3 - Adequate
18 Aug 2008	Announced (short notice)	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	4 - Good
		Management and leadership	3 - Adequate

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.