

## Tool 24: Service directory – Falls prevention and management and fracture prevention

Service	Contact details	What does this service provide?	Who can refer?	Referral criteria (inclusion/exclusion)	How to refer
For example: Community Rehabilitation Team (CRT)	Team administrator (Cathy): Tel: 0123 456789  Referrals can be made between 8.30am-4.30pm	MFRS of residents: team visits the resident in the care home for initial assessment.	Senior staff can refer directly. The CRT will inform the resident's GP of the referral.	Resident must be over 65 years and has agreed to be referred.	Contact the team administrator by telephone with the following information: resident's name, date of birth, GP, CHI number, medication list and reason for referral

NB It is essential to regularly review the service directory and keep it up to date