Tool 1b: The Model for Improvement and PDSA Worksheet

Developing objectives for improvement work

You will find it useful to identify what you want to achieve from your improvement work. The improvement model's three fundamental questions for achieving improvement provide a useful framework for developing your objectives.

tramework for de	eveloping your objec	ctives.			
Q1. What are we trying to accomplish? What is the overall aim of what we are doing? What are we hoping to improve? For example, increase the range of ways in which residents can access care, improve how we use skills of team members, use our time better.					

Q2. How will we know that a change is an improvement? What will tell us that our changes make things better than they were before? What can we measure that will demonstrate that our changes are actually an improvement? What data (opinions, observation, process data and results) will be useful?

PDSA Wo	orksheet					
Date:				Cycle:		
Aim: (Big =	what is the overall goal you a	are tr	ying t	o achieve	e? Small= what is	the first step?)
Big aim:						
Small aim:						
	vhat your first test of change ery goal will require multiple ange)	1	son oonsil	ble	When will the test take place?	Where will the test take place?
Plan:						
	ks needed to set up the nge (include getting ready to	Pers	son onsik	ole	When will the test take place?	Where will the test take place?
Predict whout your te	at will happen when you carry st	/			know whether the? (What will you m	change is an neasure and how?)

escribe what actually ha	appened when you	ran your test (not	e any unexpected	d events or
roblems)				

Study:

Describe your results and how they compared to your prediction		

Act:

rom your learning above, ests	what modifications you will make to your plan for the next cycle of

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