

Joint inspections of services for children and young people at risk of harm

Information for children, young
people, parents and carers



All children and young people have the right to feel loved, have the care they need to grow and develop and be protected from being harmed.

We will be coming to the area you live in soon to inspect how well services are giving extra help to children and young people to keep them safe.

Why we have inspections

The Scottish Government ask the Care Inspectorate to find out and report on how well children and young people are being kept safe. By safe we mean that children and young people have the love and care they need to grow and develop and protect them from being harmed.

We want to understand how well services are supporting children, young people and their families who need extra help from people including teachers, health visitors, nurses, doctors, family support workers and social workers. What we find out will support services in your local area to know what helps and what needs to change. We will write a report and share this on our website.

Who we are

The inspection team is made up of people from organisations that inspect social work and social care, police, education and health services.

Our team includes young inspection volunteers who are aged 18 and over. They have experience of services who have helped them.

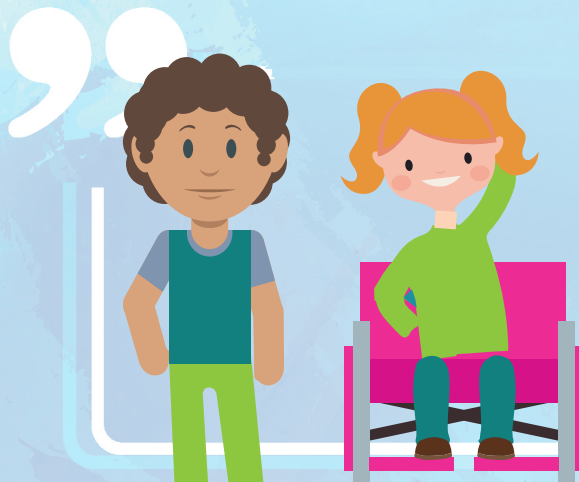
What we do in an inspection

We:

- Speak with children and young people
- Speak with parents and carers
- Read information given to us by children, young people, parents and carers in our surveys
- Speak with people responsible for giving help, for example a teacher or social worker
- Read information that services record about the help some children and young people receive.

Why it is important for us to hear your views

What you think about the help you get is very important. We want to understand the difference that this makes in your life. What you tell us can help us decide how well services are helping to keep you safe.



How you can give us your views

You can:

- Complete a survey. If you aren't sure how, you can get help with this.
- Meet with an inspector. We will ask some of you to come and meet with us. You don't need to tell us anything you don't want to and can stop at any time or ask the inspector if there is something you aren't sure about. You can have someone with you or one of our young inspection volunteers.

We will write down what you say to help us write our report. In the report we will not write anything which could identify you.

If you tell us anything about you or someone else being harmed or could be harmed, we have to tell someone in the services responsible for protecting people in your area just to make sure that the person is safe.

Contact us

If you would like to be involved or need more information, here are the ways you can contact us:

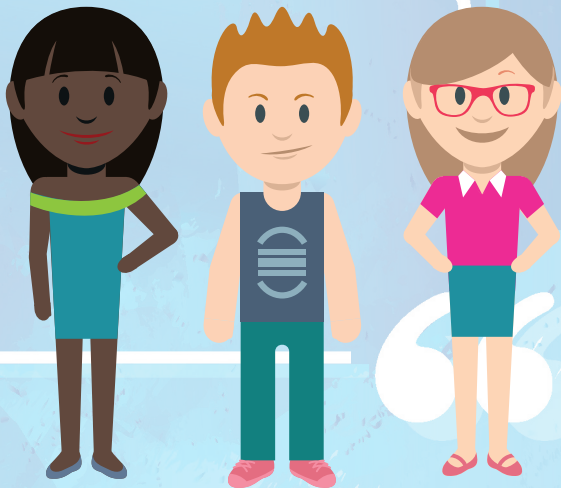
Email: cypinspection@careinspectorate.gov.scot

Text us: 07976 864505

Website: www.careinspectorate.com

How we protect your information

For further information about how we handle data and information, see our core privacy notice at www.careinspectorate.com/index.php/core-privacy-notice





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