

Relationships matter

Relationships are at the heart of care — with family, with friends, with staff, and with the wider community.

 Families are not just visitors – they're partners in care.

 Friendships within the care home reduce loneliness and build a sense of belonging.

 Staff who know people well bring warmth, trust and familiarity, enriching everyday life.

 Community connections help people stay involved and remain part of the world around them.



Find out more:

by scanning the QR code.





