

Recorded delivery



25 February 2014
2007145850

The Ark Nursery
1 High Street
Dundee
DD1 1TD

COPY

Dear Sirs

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that The Ark Nursery, 1 High Street, Dundee, DD1 1TD is not operating in accordance with requirements or conditions imposed by or under the Act, or the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. By 11 March 2014 you must be able to demonstrate that all staff and the manager have the necessary skills, knowledge and understanding of their roles and responsibilities regarding child protection and in particular you must;
 - (a) ensure that they have the necessary skills to recognise concerns about the safety of children and report any concerns immediately to the appropriate authorities; and
 - (b) ensure that they know how to respond adequately following child protection allegations in relation to the deployment and monitoring of staff informed by robust risk assessment.

This is in order to comply with:

The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011, SSI 2011/210, Regulations 3 and 4(1)(a).

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2. By 11 March 2014 you must :-
- (a) Review and revise the nursery's recruitment policies and procedures; and
 - (b) Identify and implement any required improvements to ensure that only those persons who are fit to be employed in the provision of the nursery are so employed.

This is in order to comply with:

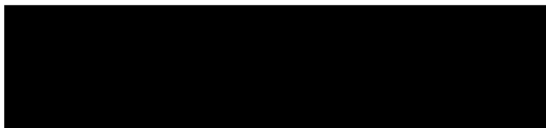
The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011, SSI 2011/210, Regulations 7 (1), 9(1) and 13.

Please also note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority of the area in which the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

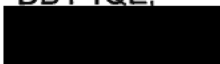
Yours faithfully



Mary Morris
Team Manager



Cc: Chief Executive, Dundee City Council, Dundee House, 50 North Lindsay Street, Dundee, DD1 1QE.

 Information Governance Coordinator, Care Inspectorate.